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Hotel Front Office Management. James A. Bardi. John Wiley & Sons, Jun 15, 2011 - Business & Economics - 492 pages. 2 Reviews. Hotel Front Office Management uses a human resources approach to cover the unique management and operational challenges in the front offices of today's hotels and lodging facilities.

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Front Office Department is the face and as well as the voice of a business. Regardless of the star rating of the hotel or the hotel type, the hotel has a front office as its most visible department. For a business such as hospitality, the front office department comes with an aspect of elevating customer experience with the business.

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